

5 THINGS PEOPLE SAY ABOUT FORKLIFT TRAINING...



... AND WHY THEY'RE WRONG

Proper forklift training can achieve things that every warehouse manager wants – increased safety, better employee satisfaction and retention, and heightened productivity, amongst many other things. However, good training comes at a price, and involves taking time out of the working day, so there's often people in an organization who refuse to prioritise it.

If you're considering offering training to staff but are facing opposition, here's some common arguments you may hear – and the facts you need to argue against them.

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"WE CAN'T AFFORD IT."

Training and education has a cost, which can increase as you involve more staff. However, in exchange for this one-time upfront payment, you get well-trained drivers who are much less likely to cause damage, saving on repair and service costs for the trucks (or costs for unreasonable wear-and-tear if the trucks are hired), as well as the price of fixing damage to racking and other equipment.



"IT TAKES TOO MUCH TIME OUT OF THE DAY."

Depending on the training, a course might take up two or more working days – which is obviously time that your staff aren't working as normal. But as with the monetary cost, this is a one-off investment which you'll claim back later, since well-trained drivers can operate their trucks faster and more effectively, and will move more pallets over the course of a shift.



"WE HAVEN'T HAD ANY ACCIDENTS, SO WE'RE SAFE ENOUGH ALREADY."

If there's been no major incidents, it can be easy to get lazy and assume your operation is 100% safe. However, when this attitude appears, accidents start happening. Accidents involving heavy machinery can be life-changing and even fatal, and extremely expensive due to fines and insurance costs. Don't wait until it's too late!



"THE DRIVERS DON'T WANT IT"

It can be hard to invest in training if the drivers themselves aren't enthusiastic about it. But in the end it will pay off. Training and increased knowledge creates a culture of safety that truck operators will be able to bring back with them, making them feel more satisfied and empowered at work.



"WE ALREADY KNOW HOW TO USE OUR TRUCKS"

This one is surely true, but it doesn't mean that training can't help boost your bottom line. Each truck is different, and specialist knowledge in specific machinery and tasks can pay dividends — for example, a training course specifically in order picking and picking trucks can help boost productivity and save money in this extremely expensive part of the logistics process.

Hopefully this guide will make things easier if you're considering investing in training in the future! If you want more information on training, you can get in touch — click the button below to visit our contact form and ask us a question about forklift training.

[**ASK US ABOUT FORKLIFT TRAINING**](#)

**GOOD LUCK WITH YOUR
FORKLIFT TRAINING!**

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